

Faculty Senate

MSC 3445 New Mexico State University P. O. Box 30001 Las Cruces, NM 88003-8001 575-646-2593 facultysenate.nmsu.edu



In this last report before the holidays, I send to my faculty colleagues my heartfelt gratitude for making a positive difference for NMSU students and for members of our Las Cruces community. I hope you have a restful holiday season, and you and your loved ones receive the gifts of good health and peace throughout the new year.

Warmest regards,

Gaylene

Faculty Senate Chair December Report for November 2022 Activities

Chair Office Hours: Mondays 12 noon to 1 pm via Zoom https://nmsu.zoom.us/j/96076588455 Tuesdays 11am-12 noon in person: Hadley Hall Room 20 By appointment 575-646-3402 or gfasenko@nmsu.edu

Chair Fasenko would like to express gratitude to the following people:

- Gloria Podruchny (Faculty Senate (FS) Administrative Assistant), Cindy Garrett (Executive Administrative Assistant for the Provost), Gena Barela (Executive Assistant for the Vice Chancellor and Strategic System Services), Spri Aubrey (Executive Assistant, Chancellor's Office), Lydia Duran (Executive Assistant to the Chancellor), Leslie Cervantes (Chief of Staff to the Chancellor).
- The members of the FS Leadership Committee (FSLC), Chairs of the FS Standing Committees, and all Faculty Senators. Your time and expertise are greatly appreciated.
- Vice Chair Bronstein for her work on behalf of all faculty at NMSU.

Ad hoc Search Committees:

- 1) Provost
 - Semi-finalists selected for Zoom interviews
 - Zoom interviews with nine candidates conducted the week of November 14
 - Search committee will convene on December 1 to discuss which candidates to invite for on-campus interviews
 - Approximate dates for on-campus interviews are yet to be determined but will likely be in January 2023

- 2) Director, Office of Institutional Equity (OIE)
 - Applications for the Director position closed November 25
 - A limited pool of candidates applied. A search firm will likely be hired to assist in obtaining a larger number of qualified candidates
 - All three of the open positions for OIE investigators have been filled

Regularly Scheduled Board of Regents and Committee Meeting Highlights:

1) Board of Regents

- No open meetings in November
- Next meeting will be on December 8 at 1pm
- Agenda for December meeting will be posted here

2) Regents Student Success

• No meeting in November

3) IT Strategic Planning

- Cybersecurity is a continuing ongoing concern but is working to prevent many malicious attempts at accessing the NMSU system
- IT has requested Faculty input as initiatives progress so issues can be identified quickly and resolved
- Chair Fasenko will put out a call for Faculty who wish to provide input on general IT initiatives as well as cybersecurity

4) Policy Steering Committee

- Several policies (including ARP 10.50 which Vice Chair Bronstein took the lead on revising) have been submitted to the Policy Steering Committee
- Drafts of the revised policies will be posted for comment on the NMSU Policy Hub; Chair Fasenko will notify Faculty when policy is available for review and comment

5) Branch Leadership Team

- Discussion of several Vice President positions currently open at DACC and NMSU Alamogordo
- Will be reviewing and discussing continuation and/or restructuring of NMSU "Round-Up" event moving forward

6) FSLC/NMSU Leadership

- Proposal to State of NM legislature ("Big Ask") continues to be refined; (*Newest version of Big Ask is in the Appendix of this report.*)
- Concern expressed regarding faculty and staff not having access to all Employment and Labor Relations (ELR) files that are kept on each person; faculty senate will continue to research this issue and advocate for policy change and greater transparency

7) Campus Planning Committee

 Discussed various design plans (Tortugas Park, and West Horseshoe) as well as potential renaming of Gregg Street

8) University System Budget Committee

- Discussion mainly focused on one-time equipment renewal and replacement requests (ERR)
- Chair Fasenko advocated for a submission timeline in January 2023 to afford Faculty the opportunity to have time to formulate proposals
- Total of approximately \$700,000 available with individual capital items greater than \$10,000; maximum total request of \$150,000 per college or division (See ERR decision tree in **Appendix** of this report.)
- Some preliminary discussion regarding raising tuition *(See tuition comparison between NMSU and peer institutions (traditional and online instruction) in Appendix* of this report.)

9) Goal 4 Team: Building a Robust University

• November meeting cancelled

10) Provost Meeting with Deans, Direct Reports, & Faculty Senate Chair

- Chair Fasenko expressed concern that the ask for salary increases for faculty and staff will not have the priority they need compared to the items in the Big Ask. Vice Chancellor Johnston provided reassurance that salaries are a priority. Request for Faculty and Staff salary increase to state of NM legislature will be conducted as a unified approach with other state of NM institutions of higher learning (<u>New Mexico</u> <u>Council of University Presidents</u>)
- Updates provided on various searches (Provost; Associate Vice President for Facilities and Services; Grad school Dean)
- Chair Fasenko asked by Chancellor's Chief of Staff (Leslie Cervantes) to recommend names of Faculty from various units on campus to serve on the Search committee for the Grad School Dean
- Associate Vice President for Facilities and Services and Chief Facilities Officer hired (V.S. "Raghu" Raghavan will start January 3, 2023)

Additional Regularly Scheduled Meetings:

- 1) NMSU Employee and Student Leaders (ASNMSU, Grad Student Council, Employee Council, Faculty Senate) (Bi-Monthly)
 - Bimonthly meetings in November were cancelled as all leaders were busy serving as members of the Provost Search Committee

2) BOR Chairwoman Ammu Devasthali (Monthly)

• November meeting rescheduled to December 6

- 3) BOR Vice-Chair Arsenio Romero
 - No meeting in November
- 4) Vice Chancellor Johnston (Monthly & Ad hoc)
 - Discussion focused on improving accountability on campus as part of improving faculty, staff, and student morale
- 5) Provost Campbell (Monthly & Ad hoc)
 - Continued discussions regarding climate at NMSU and how we can improve workplace environment
- 6) Senior Associate Provost Dr. R.T. James McAteer
 - Met several times to discuss current and potential faculty concerns including faculty files held by ELR and addressing faculty morale, salary, and the gender pay gap at NMSU

Ad-hoc Meetings During November:

- 1) Aggie Uptown Dr. Linda Scholz (Vice President, Equity, Inclusion & Diversity and Scott Eschenbrenner (President/CEO of Aggie Development, Inc.)
 - Met to gain a clearer understanding of the proposed location for <u>Aggie Uptown</u>, how the land will be used, and discussions that have been had between NMSU and local indigenous tribes who are concerned about the development of this land.
- 2) NMSU Human Resource Services (HRS) Dr. Gena Jones (Assistant Vice President HRS)
 - Employee Council Chair (Susanne Berger) and Chair Fasenko met with Dr. Jones to discuss concerns faculty and staff have expressed regarding HRS.
 - Chair Fasenko will continue to bring faculty concerns regarding HR to NMSU Leadership as needed
 - HRS, as many units on campus, are very understaffed
- Academic Data at NMSU Dr. Renay Scott (Vice President Student Success) and Melody Munson-McGee (Special Assistant to the VP Student Success & Enrollment Management)
 - Discussion regarding increasing availability of academic data to faculty such that student outcomes can be improved
 - Requests for Faculty advisors on this initiative were provided by Chair Fasenko
- 4) Aggie Uptown & Land Acknowledgement
 - Met with FS Diversity, Equity and Inclusion (DEI) Committee Chair Taryn Price and DEI Faculty Senate committee member Nichole Hamilton to discuss how to proceed with reengaging discussions with local tribal communities regarding Aggie Uptown concerns

- 5) Improving Faculty Awareness and Access to Student Success Resources Dr.Tony Marin (Assistant Vice President Student Affairs Student Engagement)
 - Met to discuss initiative to enable faculty to have a one-stop access to all resources that students may need (i.e. mental health, tutoring, financial aid, etc.)
 - Development of a website to assist faculty in guiding students to the correct resource is being discussed
 - **Appendix** of this report has current information for faculty on student resources (NMSU Student Resource Guide and Student Engagement Quick sheet)

APPENDIX

Faculty Senate Chair December Report for November 2022 Activities

| 1) | Update of "Big Ask" | .Page 2-3 |
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| 2) | ERR Decision Tree | .Page 4 |
| 3) | NMSU Tuition Comparison to Peer Institutions | .Page 5-6 |
| 4) | NMSU Student Resource Guide | .Page 7-16 |
| 5) | Student Engagement quick Sheet | .Page 17-23 |

Bold, transformative investments in our New Mexico students and our economic development future

New Mexico State University is the state's land-grant institution and a comprehensive research university dedicated to teaching, research and service at all levels. As a NASA Space Grant College, a Hispanic- and minority-serving institution, and home to the first Honors College in New Mexico, the NMSU system offers an accessible education that shapes bright futures. Recognized as a top-tier university by U.S. News & World Report, NMSU is a welcoming community of talented faculty and staff educating more than 22,000 diverse and innovative students across the system and more than 14,200 at the Las Cruces campus, with a fast-growing NMSU-Online community serving more than 1,600 students – up more than 30% from last year. Research funding continues to grow, bringing in more than \$110.5 million in grants in fiscal year 2021.

BENEFITS FOR THE STATE OF NEW MEXICO

- Strategic investments outlined in this request will protect and improve on previous state and taxpayer investments.
- NMSU has been ranked second in the nation by the <u>Brookings Institution</u> among public universities that provide opportunities for social mobility to students and produce valuable research.

BENEFITS FOR THE NMSU SYSTEM

- An infusion of one-time funding would provide unprecedented opportunities to attract, retain, and support students.
- Physical and technological infrastructure systemwide is in need of critical improvements to provide the best possible educational environment.
- Recurring funds for compensation are still needed to make us more competitive in attracting and retaining excellent faculty and staff.

Investing in our campuses, our employees, and our students

The NMSU system is a significant contributor to economic development in New Mexico. In fact, if considered together, NMSU's campuses would be equivalent to the eighth-largest city in the state. However, we have a serious and growing problem: We consistently come up short in the funding to invest strategically in our infrastructure, fully support our students, competitively compensate our faculty and staff, and increase our economic development role in the state. Not since the 1970s have we been able to make significant investments in our physical and information technology backbone. We can and must do better by our students, faculty, staff and the communities we serve across New Mexico.

As New Mexico realizes an unprecedented cash flow in 2022, the Board of Regents, administration and the NMSU community are working together to make a request for transformative one-time funds to improve NMSU's physical and information technology infrastructure at the Las Cruces campus, support our students' degree and credential completion, support research, and advance economic development in the state. These asks are consistent with our strategic plan, LEADS 2025, and its four goals: Enhance Student Success & Social Mobility; Elevate Research & Creativity; Amplify Extension & Outreach; and Build a Robust University System.



BE BOLD. Shape the Future. New Mexico State University

| Support for Student Success | \$69.1 million |
|---|----------------|
| Basic Needs Endowment for New Mexico graduate student assistants | |
| Library | |
| Book to eBook conversion project | |
| Collection management & deselection program | |
| Free & low-cost course materials program | \$1 million |
| Institutional repository publishing system | \$135,000 |
| Research data online publishing system | \$108,000 |
| Student emerging technologies lab expansion | \$500,000 |
| NMSU-Online | |
| Building bridges with key audiences | \$14 million |
| Building differentiated learning experiences | \$9.5 million |
| Offering wi-fi access Other | \$4 million |
| | |
| DACC respiratory therapy equipment | \$500,000 |
| STEM Center of Excellence | \$2 million |
| Public Health Endowment | \$10 million |

| Physical Campus Infrastructure | \$20 million |
|--|-----------------|
| Critical water main and well infrastructure | \$12 million |
| Critical electrical infrastructure | \$5.9 million |
| Equipment for Ag Modernization Feedmill & Food Science buildings | \$2.1 million |
| Information Technology Infrastructure & Cybersecurity | \$13.6 million |
| MS Defender licensing for students, labs and servers | \$500,000 |
| Data center firewall | \$600,000 |
| Common endpoint management system | \$250,000 |
| Foundational network infrastructure | \$10 million |
| Refreshed Edge NG firewall | \$1.5 million |
| PSL compliance with Cybersecurity Maturity Model certification | |
| PSL Sensitive Compartmented Information Facility | \$3 million |
| Increased Utility Cost Recovery | . \$3.2 million |
| Athletics Debt | . \$4.7 million |

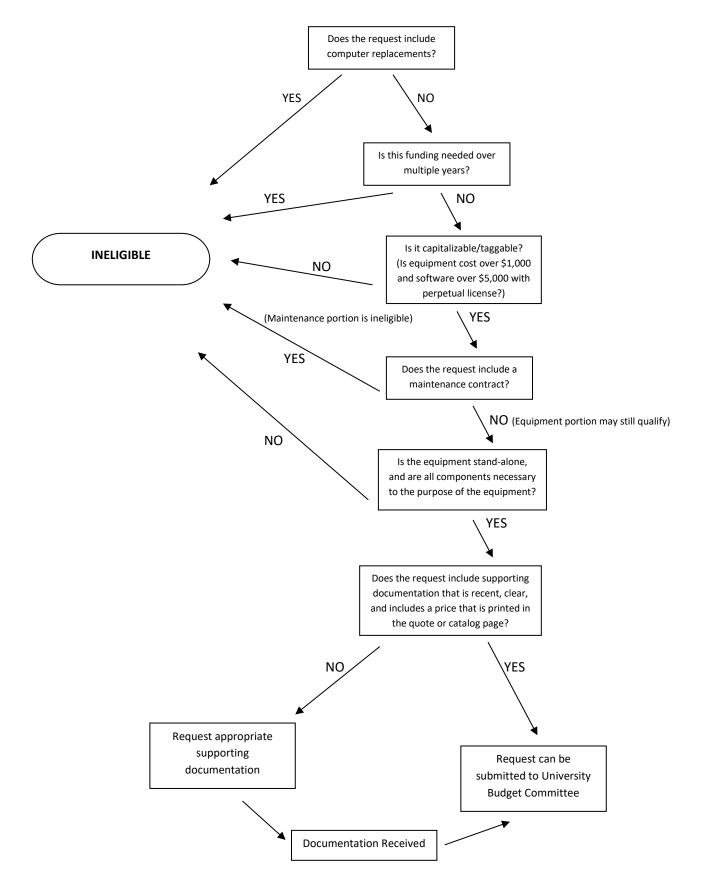
Total transformative funding proposal for the NMSU system: **\$113.6 million**.



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ERR Decision Tree

ERR Decision Tree



Tuition and Fees-Peer Review Traditional

| Per Credit Hour | | | | | | | | | | |
|-----------------------------|----|----------|----|----------|----|----------|----|--------|----|-------------|
| | | NMSU | | UNM | Те | xas Tech | | UTEP | U | niv of Ariz |
| Resident Under Graduate | \$ | 317.80 | \$ | 336.52 | \$ | 371.50 | \$ | 293.90 | \$ | 957.68 |
| Non-Resident Under Graduate | \$ | 1,031.30 | \$ | 1,100.50 | \$ | 779.50 | \$ | 807.50 | \$ | 1,641.68 |
| Resident Graduate | \$ | 343.80 | \$ | 409.06 | \$ | 421.50 | \$ | 369.35 | \$ | 1,030.18 |
| Non-Resident Graduate | \$ | 1,057.30 | \$ | 1,195.46 | \$ | 829.50 | \$ | 894.60 | \$ | 1,942.18 |



Tuition and Fees-Peer Review On-line

| Per Credit Hour | | | | | | | | | | | | | | | |
|-----------------------------|----|--------|----|--------|-----------|--------|------|----------|-------------|--------|--------------|-----------|--------|-----------|--------|
| NMSU UNM | | | | Te | exas Tech | | UTEP | Ur | niv of Ariz | ASU | We | stern Gov | Grai | nd Canyon | |
| Resident Under Graduate | \$ | 395.40 | \$ | 394.80 | \$ | 455.00 | \$ | 386.65 | \$ | 551.50 | \$ 580.00 | \$ | 313.08 | \$ | 485.00 |
| Non-Resident Under Graduate | \$ | 395.40 | \$ | 394.80 | \$ | 863.00 | \$ | 900.25 | \$ | 551.50 | \$ 580.00 | \$ | 313.08 | \$ | 485.00 |
| Resident Graduate | \$ | 444.40 | \$ | 428.12 | \$ | 515.00 | \$ | 485.85 | \$ | 701.50 | \$ 607.00 | \$ | 566.25 | \$ | 565.00 |
| Non-Resident Graduate | \$ | 444.40 | \$ | 428.12 | \$ | 923.00 | \$ | 1,011.10 | \$ | 701.50 | \$ 607.00 | \$ | 566.25 | \$ | 565.00 |





SERVICES

This document provides a list of services and contact information to assist you during the 2022-2023 school year. This is a quick guide to help answer common questions you may have. Contact the NMSU Aggie One-Stop Office should you need additional information not included in this guide. We hope you have a great year!

Don't See What You Need?

Contact Aggie One-Stop at onestop@nmsu.edu or by calling (575) 646-NMSU (6678).

Quick Links

Aggie One-Stop: **onestop.nmsu.edu** COVID updates and Vaccine Information: **studenthandbook.nmsu.edu** Dean of Students: **studentlife.nmsu.edu** Student Involvement & Event Information: **crimsonconnection.nmsu.edu** Disability Access Services: **das.nmsu.edu**

Student Emergency Needs

<u>Counseling Services:</u> For more information about counseling please go to **wellness.nmsu.edu** or visit **you.nmsu.edu** for helpful resources and support.

Emergency & After Hours Care: (If emergency call 911) Medical Emergencies- wellness.nmsu.edu Crisis Assistance- Crisis Lines- Call or Text 988 Suicide & Crisis Lifeline For community resources visit https://wellness.nmsu.edu/Emergency and After Hours Care/crisis-assistance.html

<u>NMSU Police</u>: (If emergency call 911) Learn more about the NMSU Police Department at **nmsupolice.com** or call (575) 646-3311.

<u>NMSU Fire:</u> (If emergency call 911) Learn more about the NMSU Fire Department at **fire.nmsu.edu** or call (575) 646-2519.

<u>Student Assistance Services:</u> **studentlife.nmsu.edu** Aggie Cupboard (Food and Toiletries): Email aggiecupboard@nmsu.edu or call (575) 646-7636.

Social Services & Housing Insecure Concerns: Email saservices@nmsu.edu.







2022-2023 Edition



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 - Student Success Center
- · · ·
 - University RecreationUniversity Student Records
 - You@NMSU

STUDENT

SUPPORT SERVICES

Accounts Receivable

UAR's office assists students with their student accounts and billing statements. Information on making a payment can be found at uar.nmsu.edu/payment-options/. For information on the payment plan visit student-accounts.nmsu.edu. For general account and billing questions, UAR can be reached via phone by calling (575) 646-4911 or (575) 646-3927, or emailing uar@nmsu.edu. For information on third party/sponsored payments email thirdparty@nmsu. edu. If your account is being serviced by internal collections, email collect@nmsu.edu or call (575) 646-4242.

Located in the Educational Services Building on Main Campus we are open Monday - Friday 8:00AM-5:00PM.

uar.nmsu.edu

Aggie Cupboard

Aggie Cupboard provides non-perishable and toiletries to students, faculty, and staff on a weekly basis with a valid NMSU ID. Food distribution: In person at 906 Gregg St., Las Cruces, NM 88001(students are able to receive food assistance once a week)

Fall/Spring Food Distribution Hours:

- Tuesday: 11:00 AM 2:00 PM
- Wednesday: 3:00 PM 6:00 PM

Pete's Pantry in the Park (perishable food items) occurs on the 4th Tuesday of each month in Preciado Park (corner of Gregg St. & Sweet Ave.) on NMSU-Las Cruces campus. If you wish to donate to the Aggie Cupboard, they accept drop off donations between 9:30 AM and 11:00 AM on Tuesdays and between 1:00 PM and 3:00 PM on Thursdays at 906 Gregg St. In person or Zoom Social Service appointments are available, to schedule email aggiecupboard@nmsu.edu or call 575-646-7636.

Find us on Facebook! @AggieCupboard

aggiecupboard.nmsu.edu

Aggie Health and Wellness

The Health and Wellness Center is open to support students and employees. It is advised that you telephone before visiting the Health and Wellness Center to schedule an appointment by calling (575) 646-1512. When visiting the Health and Wellness Center expect to receive an initial screening before being able to enter the building. Individual and Group Counseling services are available. You can schedule an appointment by calling (575) 646-1512 or emailing campushealth@nmsu.edu.

Find us on Social Media! @ OHPNMSU

wellness.nmsu.edu

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Aggie One-Stop

Your one-stop student services center ready to assist with questions regarding: Admissions, Financial Aid, Student Records, Student Account, Registration/Holds, Academic Support, Community Support, General Support and more! Connect with us in person by visiting the Educational Services Building Monday-Friday 8:00 AM-5:00 PM, by appointment scheduled through Navigate, call us at 575-646-NMSU (6678), or email onestop@nmsu.edu! Don't have time to stop in? Go to our website, there you will find helpful information, as well as "Ask Pete". Our chat bot is there to answer most of your general questions.

onestop.nmsu.edu

Athletics

New Mexico State Athletics is home to 16 intercollegiate teams - and to some of the most dynamic sports squads in the nation. NM State Students have access to all home games when they present their Aggie ID! Special entrances are provided to students at Aggie Memorial Stadium and the Pan American Center. Additionally, NM State faculty and staff are eligible for season ticket discounts. For more information about how to attend an NM State home game, contact the Pan American Center Ticket Office by calling (575) 646-1420.

Find us on Social Media: @nmstateaggies 🔰 [O]



nmstatesports.com



Bookstore- NMSU

The NMSU Bookstore is open in person and online for all your textbooks, course supplies, school spirit needs, and technology! We also have a Proudly Serves Starbucks Cafe for your coffee breaks throughout the day.

See our website for always up to date information on store hours.

Textbooks are available in several versions and can all be browsed online for up to date pricing information. We offer books in several conditions: New, Used, New Rental, Used Rental, Digital, and Digital Rental. All Textbooks are always sales tax free! When you purchase online you can choose to have the items shipped directly to you, or pick up in store located at 1400 E University Ave, Las Cruces NM 88001.

Our technology department: AggieTech can meet your technology needs. We sell Apple devices as well as Dell and Windows laptops and tablets. All of our technology is also available online for purchase. We are very proud to also be an official Apple Authorized Service Center. We have Apple Certified Macintosh and iOS Technicians on staff that can troubleshoot, diagnose, and resolve any issue you are having with any of your electronics from your phone to your desktop and everything inbetween. Come and see us anytime!

We are always open online at **nmsustore.com** If you ever have any questions, please email: nmsu@bkstr.com

Have a Great Semester! and Go Aggies!

nmsustore.com

Career Services, Corporate Relations, Career Events, and Cooperative Education and Internships

Corporate Relations, Career Events, and Cooperative Education and Internships offers students assistance in connecting with employers and experiential learning opportunities through co-op and internship positions to enhance their education experience and gain valuable skills to assist in attaining full-time employment post-graduation. The unit provides students' access to the Handshake Career Platform to search for all career related activities such as Co-op and Internship appointments and postings, Career Events and Fairs, Employer Information Sessions, Employer Workshops and Interviews. Students have access to a variety of tools to prepare for their future careers.

Find us on social media! @nmsuoel 🔰 🔿 🗗



oel.nmsu.edu

Center for Academic Advising and Student Support (CAASS)

Academic Advisors are available to assist students with questions related to academic planning, registration, degree audit, GPA, career planning, and referrals to success resources. Students can make an advising appointment with their assigned academic advisor by using the Navigate App or calling 575-646-2941. CAASS is open for in-person services Monday-Friday 8:00 AM-5:00 PM (Walk-Ins and Appointments) in the Educational Services building, Suite 200. Virtual options are available Monday-Thursday 8:00 AM-6:00 PM, Friday- 8:00 AM-5:00 PM (Walk-Ins and Appointment). Oncall advisors are available during business hours by calling 575-646-2941 or by going to our website below and using the "Chat Now" feature.

advising.nmsu.edu







FIND

YOUR JOURNEY

Commencement

Through the commencement office, you can **Apply for your Degree**, check your **Diploma Status**, and get all the information for the **Commencement Ceremony**. Please ensure to fill out an Application for Degree for the term you intend to complete degree requirements. If you are planning to attend the Commencement Ceremony, be sure to check your MyNMSU email for registration details. Diplomas are mailed to graduates 8 weeks after final grades have been released. If you have questions, you can reach the Commencement Office by calling 575-646-4796 or 575-646-3336 or emailing diplomas@nmsu.edu.

Special Events: https://panam.nmsu.edu/general-info/

Commencement Live Stream: NewMexicoStateU

commencement.nmsu.edu

Disability Access Services

The Disability Access Services office is the department that makes determinations for both academic and housing accommodations for students with disabilities, impairments, or temporary injuries/conditions here at NMSU per the ADA regulations. Student can apply for the needed accommodations on our website and can contact our office if they need any assistance with the process. Students can reach our office either in person by coming to the office or virtually through a zoom appointment. We will work with students to meet with them however is convenient. Even if you do not have all the information or documentation that we indicate on our website. Please come in and meet with us to discuss your situation, we are committed to work with you to see how we can assist. Feel free to come visit our office and utilize our student resource center. You can also ask to see our testing center that is available for students with testing accommodations. We are located in Corbett Center Student Union Room 204, you can reach out to us at 575-646-6840 (V/TTY) or email das@nmsu.edu.

Find us on social media! @nmsudas **5**0 **Crimson Connection**

das.nmsu.edu

Education Abroad

Located within the Office of Experiential Learning, Education Abroad & National Student Exchange currently offers more than 100 programs in over 40 countries and within the United States, Guam, Puerto Rico, and the U.S. Virgin Islands. Programs include a wide range of valuable experiences, including study, internships, undergraduate research, and service-learning opportunities worldwide. Information sessions are offered weekly and introduce students to the diverse program options available at NMSU, clarify the process of applying and participating in programs, and ensure students have a thorough understanding of cost, funding, and scholarship opportunities. When classes are in session during the fall and spring semesters, Education Abroad Advisors have walk-in advising hours available on Wednesday afternoon from 1:00 PM - 4:00 PM in Garcia Center, Room 224. Walk-in advising is not available during finals week. Students can register for an upcoming information session or schedule an individual advising appointment by visiting the Education Abroad website.

Services for all Office of Experiential Learning units may be accessed by appointment, walk-in, face to face or virtual. Office hours are Monday – Friday 8:00 AM - 5:00 PM.

To learn more about the services within the Office of Experiential Learning, please visit us in Garcia Center Room 224, call 646-1631, or visit our website.

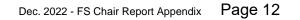
Find us on Social Media! @nmsuoel 🔰 🙆 🗗

oel.nmsu.edu/educationabroad

air Report Appendix



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Financial Aid

The Office of Financial Aid and Scholarship Services responds to emails messages received through our general email address financialaid@nmsu.edu and our general phone number (575) 646-4105 is answered by the Aggie One-Stop office to assist you.

Most of the Financial Aid staff are working on an alternative work schedule until further notice, we do answer via email. Please keep in mind that we do receive a high volume of phone calls and emails during the start of a semester, therefore our response time is a little slower than normal, but please know we will answer your inquiries in the order they are received.

To contact a specific financial aid advisor you may visit the financial aid website fa.nmsu.edu/financial-aid-advisors/. Students may contact their advisors to schedule appointments using Navigate.

Students can access our Scholarship FAQ's. Once there, scroll down to scholarship resources and click on frequently asked questions.

Information for Financial Aid Disbursements: fa.nmsu.edu/disbursement

Need help getting started with Financial Aid? Visit https://fa.nmsu.edu/gettingstarted/index.html. This website can help guide you through the process.

Need to scan documents? Visit https://fa.nmsu.edu/forms/scan-docs.html to learn how to scan documents with their electronic devices.

Do you have FAFSA questions, or would you like to find out more information about the process? Visit https://fa.nmsu.edu/fafsa/index.html

Work-Study Information fa.nmsu.edu/work-study

Need information on Satisfactory Academic Progress, or need an appeal form? fa.nmsu. edu/sap/index.html

Need Federal Direct Loans? fa.nmsu.edu/loans

Check out our New Chatbot "Ask Pete" Type your question and get a quick response, this may cut down response time as you will receive an immediate response. You will find the Chatbot on the bottom right corner of our website. Ask away....

Connect with us on Social Media! @NMSUFinancialAid



fa.nmsu.edu

ICT Student Help Desk

Students who need assistance with technology should visit our website. The ICT Student Help Desk provides basic IT support for NMSU based applications and accounts. Our website includes information about how to access the Internet on campus, open the computer lab locations and hours of operation. If you are unable to find the information you need from our website or support links/tabs located here https://inside.nmsu.edu/help/ please stop by with us via Zoom Room Monday through Friday 8:00 AM - 5:00 PM, you can also call 575-646-1840, or email help@nmsu.edu if you need additional support. Our phones are often busy, so please leave a voicemail if we don't answer.

Additional helpful websites: User Self Help Instructions: https://kb.nmsu.edu Wifi Registration: https://kb.nmsu.edu/79693

inside.nmsu.edu/help

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International Student and Scholar Services

The ISSS staff works hard to not only support international students during the admissions process, but also throughout their entire time at NMSU. From cultural conversations, to advising student groups, to helping

complete US government documents, the ISSS area is designed to specifically help international students of all levels at NMSU. International Student Services remains open to provide essential services to current students. If students need to speak to someone regarding international student services, they can email isss@nmsu.edu to receive the quickest response.

isss.nmsu.edu

Military and Veterans Programs

New Mexico State University (NMSU) is a military and veteran friendly university which strives to provide the best possible service for our military, veteran, and their dependents as they pursue their educational goals. NMSU Military and Veterans Programs (MVP) promotes lifelong learning and professional development by offering:

- In-state tuition rates for active-duty military and their dependents stationed at regional military installations (including Ft. Bliss); or those eligible for U.S. Department of Defense (DoD) Tuition Assistance (TA) or U.S. Department of Veterans Affairs (VA) education benefits
- Easily transferable military credits that count toward degrees at NMSU
- Facilitation of MyCAA military spouse benefits and DoD TA
- Advocacy from admission to graduation
- Student Veteran Housing for student veterans and their families
- Priority registration for military and veteran students
- Aggies Green Zone Training, educating faculty & staff about our military and veteran students and the unique value they bring to campus
- SALUTE National Honor Society for student veterans
- Connection with the Student Veterans Organization (SVO) of NMSU
- Scholarships and Internship opportunities
- Processing of TA and VA education benefits
- Student Computer Lab and Lounge

The MVP Student Computer Lab is available to military, veteran, and dependent students. The lab has six computers with several common access card (CAC) readers. A CAC reader enable students to access military websites in order to complete their TA requests. The Computer Lab is open Monday through Friday from 8:00 AM - 5:00 PM. We offer free efax, copy, and printing services to further accommodate our students. The MVP Student Lounge is equipped with comfortable furniture, coffee station, a kitchen (microwave/refrigerator) area, and a place to study and relax between classes. Students enjoy a free cup of coffee while doing their homework and network with like-minded students.

Connect with us on Social Media: @nmsumvp

mvp.nmsu.edu

Parking/Id Card Services

Parking permits can only be purchased online using the link below. For additional information please visit the website. If you have questions, please email parking@nmsu.edu.

park.nmsu.edu

The NMSU ID Card Services office provides many services to the NMSU community and is responsible for the issuance and administration of the NMSU Aggie ID Card. In addition, ID Card Services facilitates information and services associated with the NMSU Aggie ID card including Meal Plans, Aggie Cash accounts, and Aggie Print funds. Located on the 2nd floor of the NMSU Bookstore at 1400 East University Avenue.

idcard.nmsu.edu

Student Assistance Services

Student Assistance Services (SAS) is a part of the Office of the Dean of Students within the Department of Student Life. SAS serves to assist students with navigating academic and non-academic matters related to their enrollment, degree completion, and personal and professional development.

Student Assistance Services is committed to student success and understands that sometimes financial hardships, stress/anxiety, food insecurities, housing challenges and/or unexpected academic issues can create a barrier to academic success. Connect with SAS to discover resources available to you to assist in the continuation of your education

Students, faculty, and staff are encouraged to contact Student Assistance Services if they have questions, for additional information, or for general consultation. Our office is located on the second floor of the Corbett Center Student Union, Rm 207 Dean of Students Office. SAS can also be contacted by telephone at 575-646-1722; email saservices@nmsu.edu to schedule a meeting with our staff.

studentlife.nmsu.edu/studentassistanceservices

Student Involvement and Leadership Development

The Office of Student Involvement and Leadership Programs offers outside the classroom involvement, an essential complement to the student's academics. Our program/services are non-academic and are provided directly to the student.

The goal of Student Involvement and Leadership Programs is to promote involvement, interpersonal and leadership development, service learning, and civic responsibility by providing educational/developmental programs and activities to the students, therefore enhancing outside the classroom learning. Leadership and personal growth opportunities are offered through involvement in Student Organizations, Fraternity & Sorority Life, and more.

For more information contact us at 575-646-3200 or email slip@nmsu.edu. We are located in the Corbett Center Student Union, Room 205.

Connect with us on Social Media! @nmsusilp 🔰 [O]

studentlife.nmsu.edu/silp

Student Success Center

The Student Success Center provides services to assist NMSU students in reaching their academic potential, Monday-Friday 8:00 AM-5:00 PM. The Student Success Center provides study skills assistance in such areas as: time management; memory; concentration; note taking; reading; test preparation; test taking; math; science; speed reading; critical thinking; financial wellness, as well as graduate school and professional skills test preparation. The Student Success Center also provides career related services such as resume and cover letter review, mock interviews, assistance with Handshake and other services designed for career success. The services are available to students in the following formats:

- Individualized consultations are provided to any student who walks in at the Student Success Center
- Learning strategies and study-skills workshops provide quick assistance in one-hour presentations offered throughout the semester.
- Professional and graduate school workshops provide development in such areas as speed reading, preparing for graduate school, preparing for the GRE Test.
- Student Success Center staff provide outreach presentations on learning and study-skills topics to classes, programs and organizations on campus.
- Individual and group financial wellness services are provided.

For comprehensive information on all programs and services offered by the Student Success Center please visit us at the Hardman and Jacobs Undergraduate Learning Center Room 128, call (575) 646-3136, or review our services online. Services are delivered in-person and virtually.

ssc.nmsu.edu

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New Mexico State Uni





TRIO Student Support Services

The TRIO Student Support Services program offers academic and social support to ensure that program participants succeed at New Mexico State University. TRIO SSS uses a holistic approach in providing essential services to participants. Services include tutoring, mentoring, YOURSELF

and strategies to assist participants in reaching their academic potential. Tutors and Mentors are certified by the College Reading and Learning Association and assist participants with tutoring, developing study strategies, adjusting to college, learning and using campus resources, developing effective study skills, accessing financial aid, using academic peer pre-advising, staying motivated and dealing with personal issues associated with college.

To qualify for the program, students must be a first generation college student (neither parent received a four-year baccalaureate degree), meet income guidelines set by the US Department of Education, demonstrate an academic need or have a learning or physical disability. Admission to the TRIO Student Support Services is highly competitive with only 350 slots available for eligible students.

For comprehensive information regarding services offered by the TRIO Student Support Services Program please visit at the Student Success Center located in the Hardman and Jacobs Undergraduate Learning Center Room 128, call (575) 646-1336, or visit our website.

Connect with us on Social Media! @nmsutriosss O

triosss.nmsu.edu

Tutoring Services

Campus Tutoring Services provides all NMSU undergraduate students free, accessible and convenient options to supplement their academic experience for our most in-demand courses on campus. Campus Tutoring Services provides individual and group tutoring in approximately 200 subject areas and is located in Corbett Center Student Union Room 206. The tutoring program is peer led by outstanding NMSU juniors and seniors who are certified by the College Reading and Learning Association and have earned a B or better in the courses that they are tutoring in. Campus Tutoring offers individual and small group tutoring online via NMSU Zoom and In-Person by Appointment. To schedule an appointment, go to campustutoring nmsu.edu On the right side of the website is a button "Schedule an Online Appointment". Click the button to schedule a Virtual or in-person tutoring session. Students may also click on "Live Chat/Drop-In tutoring" to speak with a Tutor and get immediate online tutoring during business hours.

For additional information regarding Campus Tutoring Services please visit our website or contact Marci Salinas-Milam at (575) 646-1342 or salinasm@nmsu.edu.

Connect with us on Social Media! @nmsucts 🔰 👩 😭

campustutoring.nmsu.edu

Undergraduate Admissions and Orientation

Throughout the 2022-2023 Academic Year, the Undergraduate Admissions & Orientation office will host a variety of in-person and virtual events for prospective students and their family members. You can choose to attend an event almost any weekday, and multiple weekends as well! All of these events can be found at admissions.nmsu.edu/visit - with more events to be added throughout the year. If you have questions about these events, you can contact us at admissions@nmsu.edu or (575) 646-7029.

Our in-person experiences include individual campus visits, group visits, and our popular Aggie Experience (open house events). Individual campus visits involve a presentation, a tour of campus, and food provided by dining services. Group visits enable school or community groups to learn more about the university and enjoy a personalized tour of campus. Aggie Experience provides a unique opportunity for students and their families to engage with NMSU on a variety of levels throughout a day long experience, and often will get athletic event tickets that day as well. Our virtual experiences enable anyone to connect with the university from the comfort of their own home. You can take a virtual tour of campus, connect with an Admissions Advisor 1-on-1 or in a small group, or even check out some awesome Aggie videos!

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Undergraduate Admissions and Orientation

A combination of face-to-face and synchronous virtual orientation programs are scheduled to take place this winter and next summer for incoming freshman and transfer students (both domestic and international students). NMSU's Aggie Welcome & Orientation program is designed with large group information pieces, small group engagement meetings, and individual sessions all within the same event. Students ready to enroll at NMSU will join us to be advised on their academic journey, register for classes, and have access to all the information and resources necessary to start their first semester as a part of the Aggie family. For questions, contact the Aggie Welcome and Orientation office at (575) 646-8038 or awo@nmsu.edu.

Our office is also home to International Student and Scholar Services (ISSS) and Family Outreach Programs. The ISSS staff works hard to not only support international students during the admissions process, but also throughout their entire time at NMSU. From cultural conversations, to advising student groups, to helping complete US government documents, the ISSS area is designed to specifically help international students of all levels at NMSU. Similarly, Family Outreach Programs staff is here to support our students' support systems. Whether it is the family of a prospective student, or the family of a current student, Family Outreach Programs has events, communication platforms, and networks to support family and friends of students. ISSS questions can be answered at (575) 646-2834 or isss@nmsu. edu. Family Outreach Programs can help families out at 575-646-1600 or families@nmsu. edu.

Located in the Educational Services Building on Main Campus. Open Monday-Friday 8:00 AM - 5:00 PM.

admissions.nmsu.edu

University Recreation

New Mexico State University's Recreational Sports programs and facilities enhance your college experience by promoting healthy lifestyles and building communities that enable

student success. We offer a variety of recreation, fitness, and sports opportunities that include: Aquatics (Olympic Size Outdoor heated pool open year round, 25 yard Indoor Pool), Lifeguard classes, First Aid/CPR Classes, Intramurals, Group Fitness (Yoga, Strength, Cardio Classes), Weight Room, Racquetball Courts, Climbing & Bouldering Walls, Basketball Courts, Badminton, Volleyball, Outdoor Retail

Shop, and Bicycle Repair Shop.

University Recreation is one of the largest student employers on campus. Please check Handshake for available positions.

Call us at 575-646-2885 or email aggiefit@nmsu.edu.

Connect with us on Social Media! @nmsurec 💓 👩 😭

recsports.nmsu.edu

University Student Records

All registration dates & deadlines, forms, commencement information, enrollment verification and transcript requests can be found on the website. If you need to speak to someone in the Student Records Office, you can call (575) 646-3411 or email records@nmsu.edu. Staff are available to serve current, past and future students via phone, email and Microsoft Teams Monday-Friday 8:00 AM - 5:00 PM. After hours, students can visit our website and use "Ask Pete" for common questions!

records.nmsu.edu

YOU@NMSU

Find tips and tools for everything from your mental and physical health, to friendships and finding balance. It's all here at New Mexico State University.

you.nmsu.edu

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ENGAGEMENT



BE BOLD. Shape the Future. Student Engagement

Student Engagement

Student Success Center

If you are a New Mexico State University student who wants to maximize your learning potential and earn better grades, the Student Success Center can help you develop the skills needed to excel and be successful in college. Through a collaborative approach, we can help you be your best you. NMSU's Student Success Center provides holistic academic support programs within a diverse and inclusive environment that empowers students to realize their full potential as independent learners and professionals. The Student Success Center offers walk-in visits and appointments to assist students improve study skills including time management, note taking, memory and concentration, and test preparation. Students can receive assistance with preparation for standardized tests such as the GMAT, NES test, NMTA, GRE, and others. "Red to Green" Financial Wellness Program conducts workshops, presentations and one-on-one sessions that provide students with skills to help them flourish financially. The computer lab is equipped with 16-station computers and a printer.

| Tony Marin | amarin@nmsu.edu |
|------------|----------------------|
| Call Us: | 575-646-3136 |
| Visit Us: | https://ssc.nmsu.edu |

Campus Tutoring Services

Campus Tutoring Services offers NMSU undergraduate students free, accessible and convenient options to supplement their academic experience for our most in-demand courses on campus throughout the entire academic year. Led through a peer tutor model by experienced and nationally accredited peer tutors, CTS enhances student's self-belief, giving students control over learning processes and developing confidence and commitment to learning. CTS Peer Tutors are the only College Reading and Learning Association (CRLA) certified tutors that serve the entire NMSU campus

| Marci Salinas Milam | salinasm@nmsu.edu |
|---------------------|---------------------------------|
| Call Us: | 575-646-1342 |
| Visit Us: | https://campustutoring.nmsu.edu |

Center for Academic Advising and Student Support

The Center for Academic Advising and Student Support (CAASS) is the central hub for academic and career advising on campus. Located in Garcia Center, CAASS advisors teach undergraduate students how to define and achieve their academic, personal, and career goals for college. Although academic advisors help students plan for registration each semester, the primary focus of advising is supporting students as they navigate the university by explaining degree requirements, clarifying policies and procedures, and informing students of resources that will support their success. All undergraduate degree-seeking students will be assigned a CAASS academic advisor.

| Marissa Fowler | marimaci@nmsu.edu |
|----------------|---------------------------|
| Call Us: | 575-646-2941 |
| Visit Us: | https://advising.nmsu.edu |

TRIO Student Support Services

TRIO SSS program is sponsored through the United States Department of Education. The Program encourages and provides services to assist college students to remain in and make progress towards graduation. NMSU TRIO SSS program serves 350 participants annually. TRIO SSS uses a holistic approach to provide academic and motivational support through tutoring, mentoring, academic pre-advising and goal setting; to empower participants to achieve academic success. Once accepted in the TRIO Student Support Services Program, participants are in the program until they graduate from NMSU.

| Bernadine Booky | bbooky@nmsu.edu |
|-----------------|--------------------------|
| Call Us: | 575-646-1336 |
| Visit Us: | https://triosss.nmsu.edu |

TRIO Student Support Services STEM-H

Located in the College of Engineering, the TRIO STEM-H Student Support Services Program provides tutoring, mentoring, skills workshops, scholarships, and many more resources to low-income, first-generation, and/or students with disabilities who are pursuing degrees in science, technology, engineering, mathematics, or health-science fields.

| Monica Cobos | monicajc@nmsu.edu |
|--------------|------------------------|
| Call Us: | 575-646-3801 |
| Visit Us: | https://stemh.nmsu.edu |

Office of Experiential Learning

In need of a one-stop-shop for all of your experiential learning needs? The Office of Experiential learning is the all-in-one department that lets you explore the learning by doing opportunities to enhance your education and jump-start your career aspirations.

| Trish Leyba | pleyba@nmsu.edu |
|-------------|----------------------|
| Call Us: | 575-646-1631 |
| Visit Us: | https://oel.nmsu.edu |

Corporate Relations and Career Events

Planning your career goals early in your college career is essential. Our Corporate Relations and Career Events unit works with a variety of employers to bring them to campus to engage NMSU students throughout the year. The access you will have to these employers will happen through Career Events such as: Information Sessions and workshops, On-campus Interviews, Classroom Presentations, Job Search and Career Fairs. As an incoming student, it's recommended that you take time to register for Handshake which is the application that is used for job search opportunities as well as information regarding all career events on campus.

| Trish Leyba | pleyba@nmsu.edu |
|-------------|---|
| Call Us: | 575-646-1631 |
| Visit Us: | https://oel.nmsu.edu/corporate-relations or |
| | https://oel.nmsu.edu/career-fairs/career-fairs-future-dates |

Handshake

Handshake is the career management system at New Mexico State University that allows you commence your pathway to career success. Registration in the system is required and can be completed by visiting https://nmsu.joinhandshake.com/login. Once registered, you can get connected with employers, research student-employment job opportunities, connect with cooperative education and internships, attend on-campus interview sessions, and learn about career events such as employer information sessions and meet ups, career fairs, and many events held throughout the year.

| Trish Leyba | pleyba@nmsu.edu |
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| Call Us: | 575-646-1631 |
| Visit Us: | https://oel.nmsu.edu/corporate-relations or |
| | https://oel.nmsu.edu/career-fairs/career-fairs-future-dates |

Cooperative Education and Internships

Co-Op Education and Internships assists students with opportunities to apply what is learned in the classroom in an actual work environment through Curricular Practical Training aka Co-ops and/or internships. In collaboration with Corporate Relations, the Coop and Internship program works to pair employers with students according to their major field of study. Studies have shown that graduates who complete three or more internships are more likely to secure full-time employment so linking up with this program early in your college career is highly recommended.

| Audria Lujan | audria@nmsu.edu |
|--------------|---|
| Call Us: | 575-646-1631 |
| Visit Us: | https://oel.nmsu.edu/cooperative-education-internship-program |

Education Abroad

Education Abroad provides Aggies an exciting opportunity to continue their education outside of the continental U.S. Education abroad is great way to learn in an immersive environment. Education abroad is not only an exciting opportunity for education and exploration, but it also helps students develop important skills that will be useful in the academic realm, and in post-graduation job search as employers like to see that students have engaged in diverse experiences. Additionally, we have a Passport Acceptance Facility right on campus to assist Aggies in applying for their passport to make experiencing the world abroad a little easier.

| Erica Nikolaisen | enikolai@nmsu.edu |
|------------------|--------------------------------------|
| Call Us: | 575-646-1631 |
| Visit Us: | https://oel.nmsu.edu/educationabroad |

National Student Exchange

Education Abroad is the new home for National Student Exchange (NSE) program and we are excited to expand into student exchange with other colleges and universities in the United States, Guam, Puerto Rico, and U.S Virgin Islands! In addition, NSE also offers exchanges with select Canadian universities! To learn more about the member colleges and universities that participate in the NSE program, please visit the NSE website or call us.

| Erica Nikolaisen | enikolai@nmsu.edu |
|------------------|---|
| Call Us: | 575-646-1631 |
| Visit Us: | https://oel.nmsu.edu/educationabroad/national-student- exchange-program/ |

Community Engagement and Outreach

Community Engagement and Outreach is programming that is currently in development and we're excited to be able to provide opportunities for Aggies to give back through service and volunteering. Community engagement and outreach aims at improving social responsibility and citizenship skills for Aggies with hopes of continuing to have greater involvement in community engagement after graduation and into their careers. Stay tuned for more information on Community Engagement and Outreach this fall.

| Trish Leyba | pleyba@nmsu.edu |
|-------------|--|
| Call Us: | 575-646-1631 |
| Visit Us: | https://oel.nmsu.edu/community-engagement-outreach |

NMSU Passport Acceptance Facility

The NMSU Passport Acceptance Facility offers ease of access passport services to NMSU students, faculty, and staff as well as community members. The on-campus acceptance facility prides itself as the second highest volume of applications in the State of New Mexico. First-time passport applications are accepted at the on-campus facility by appointment and also provides on-site passport photo services. Patrons may choose to apply for passport books or passport cards for all age groups.

| Alice Delgado | passportoffice@nmsu.edu |
|---------------|---------------------------------|
| Call Us: | 575-646-7965 |
| Visit Us: | https://oel.nmsu.edu/passports/ |

TRIO Upward Bound Las Cruces Public Schools/Gadsden Independent School District (LCPS/GISD)

The purpose of the Upward Bound (UB) Program is to generate in program participants the skills and motivation necessary to complete a program of secondary education and to enter and succeed in a program of post-secondary education. Upward Bound provides fundamental support to participants in their preparation for college entrance. The Program provides opportunities for participants to succeed in pre-college performance and ultimately in higher education pursuits. Upward Bound serves Las Cruces, Mayfield, Organ Mountain, Chaparral, Gadsden, and Santa Teresa High School students from low-income families, and/or high school students from families in which neither parent holds a Bachelor's degree.

| Rosa De La Torre-Burmeister | rosadela@nmsu.edu |
|-----------------------------|-----------------------------------|
| Call Us: | 575-646-5732 |
| Visit Us: | https://trioub.nmsu.edu/gisd-lcps |

TRIO Upward Bound Program - Alamogordo

The purpose of the Upward Bound (UB) Program is to generate in program participants the skills and motivation necessary to complete a program of secondary education and to enter and succeed in a program of post-secondary education. Upward Bound provides fundamental support to participants in their preparation for college entrance. This Program serves Alamogordo High School within the Alamogordo School District. The Program provides opportunities for participants to succeed in pre-college performance and ultimately in higher education pursuits. Upward Bound serves Alamogordo High School students from low-income families, and/or high school students from families in which neither parent holds a Bachelor's degree.

| Toni Dixon | adixon@nmsu.edu |
|------------|------------------------------------|
| Call Us: | 575-646-1856 |
| Visit Us: | https://trioub.nmsu.edu/alamogordo |

TRIO Upward Bound Program - Hatch

The purpose of the Upward Bound (UB) Program is to generate in program participants the skills and motivation necessary to complete a program of secondary education and to enter and succeed in a program of post-secondary education. Upward Bound provides fundamental support to participants in their preparation for college entrance. The Program provides opportunities for participants to succeed in pre-college performance and ultimately in higher education pursuits. Upward Bound serves Hatch Valley High School students from low-income

families, and/or high school students from families in which neither parent holds a Bachelor's degree.

| Lourdes Ambriz | lulysa10@nmsu.edu |
|----------------|-------------------------------|
| Call Us: | 575-646-1856 |
| Visit Us: | https://trioub.nmsu.edu/hatch |

TRIO Talent Search - Alamogordo

The program's goal is to increase Alamogordo Public Schools' middle and high school completion and matriculation into postsecondary education among potential first-generation college and low-income students. Anticipated program outcomes include high secondary and postsecondary graduation rates.

| Lourdes Ambriz | lulysa10@nmsu.edu |
|----------------|-------------------|
| Call Us: | 575-646-1856 |